No. 5 Ring Rea	d LISP II, Brgy. Le (049) 545-7166 to	E PHILIPPINE INC. Mesa, Calamba City, Laguna 69	INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim Control No.: IRF-23-09-0075 Date Issued: 18-Sep-23							
Customer	EPPI		Attenti	on To	NOEMI CEPEDA					
Item Code					Department KPLIMA- PRODUCTION					
Item Description				Date of Detection 230915 DS						
Job Order Number JO-044615/ JO-44616				Section Detected INLINE QA						
	JSTRATION OF	THE PROBLEM		Major	L M	Inor				
The first transfer of the first of the second of the secon				ot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage				
	West Co.		- Agrana	2,983	313	10.49%				
	SON MATERIAL STATES	DISPOSITION	Nature of Defect:  TEAR OFF 5165877-00 with 8.52% (152/1783) 5165878-00 with 13.41% (161/1200)  ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF TEAR OFF  Actual:  TEAR OFF WAS ENCOUNTERED ON THE ITEM (PLEASE SEE ATTACHED PICTURE)							
NO. OF OCCURRI	ENCE	DISPOSITION		, in the interest of the second section is a second section of the second section of the second section of the	URRENCE / ORIGIN	CONTENT				
First		Hold		Slotter	Gluing	Material				
Recurrence		Special Acceptance		EQOS	Vertical	Dimension				
No.:		For Rework		Diecut	Others:	Appearance				
Date:		Reject / Disposal		Detaching		Process / Method				
issued by		Checked by		Approved I	ру	Received by (Receiving Section)				
C. Arevalo QA-IE Staff		G. Madsino GA Supervisor		QA Asst. Mar	nger Head/ Supervisor					
		I. INVESTIGA	TION / A			Marked D				
No. 2012 (Sec. 1922) - 1922 (Sec	nalyze the reaso	on of occurrence, why it happened?)		******************	E: (Analyze the reason of o	ccurrence, why it leaked?)				
Why 1:			Why 1							
(E) Why 2:			Why 2	:						
Why 3:			Why 3	:						
Why 2: Why 4:			Why 4	t:						
Why 5:			Why t	:						
Why 1:			Why '	l:						
8 Why 2:			Why:	2:						
why 2: Why 3: Why 4:			Why:	3:						
JB Why 4:			Why	4:						
Why 5:			Why	5;						
Why 1:			Why	1:						
Why 2: Why 4:			Why	2:						
₩hy 3:			Why	3:						
% Why 4:			Why	4:						
Why 5;			Why	5:						

## KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy, La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

## **INVESTIGATION REPORT FORM (IRF)**

1889 (800)	rax 140, (049) 3	4J-030Z		William Primary Control of Control	on and a second control of the second contro		at Prinsering Street at Notice and Caster Street	S		
					FINAL CON	CLUSION				
	C	CCURRENCE	ROOTCAUSE					OUTFLOW ROOTCA	NUSE	
24				1						
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)						CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)				
A. Sorting Res							Actions to be	done to eliminate recu	rence	Who / When
- In a d	Location		Total Stock	NG	Total Good	System				
RM										
WIP			***************************************							
FG										
B. Orientation										
Date						Design / Tools				
Title Attendees										
C. Reworking										
Rework Quan										
Total Good		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		17474 man		Process				
Rework Perce	entege (Good)									
	er en et maner meters ditte de de desertes	/ERIFICATION	/To be filled	out by OA In c	harae\	Data Candina		nio.		
		Identified R		out by GA III-	, iaige)	Date Conducted: PIC: Recommendation				
			III. CORRE	CTIVE ACTIO	N VERIFICATI	ON (To be fil	ed out by QA I	n-charoe)		
		Check	nautori national alemana	Date	dan production and the contract of the contrac	ented?		Rem	arks	
	2000			The second section of the s	a managa atau sana atau ata					
1st Verificati	on of Action			[ ]Yes		[ ] No				
2nd Verificat	nd Verification of Action		[ ]Yes		[ ] No	] No			11111111111111111111111111111111111111	
3rd Verificati	3rd Verification of Action		[ ]Yes		[ ]No	] No				
Effectivene	ss of Action				[ ]Yes	[ ]No				
Note: If no s deliveries or	ame defects / j 3rd verification	problems occur of action still n	s for 5 consec ot yet impleme	utive deliveries ented, Investig	, corrective act ation Report sh	ion is conside all be re-issue	red effective / ci ed to the affecte	losed. If the same prob d department to provid	lem occurs within 5 c e new improvement a	onsecutive ction,
					IV. CLC	SURE				
Status;		Remarks;			Appro	red by:		Process Owner Acki	nowledgment: (Recei	ving Section)
Closed	Initial requirement of EPPI≕ 168 pcs. No available RM Stocks of SF Next Plan: Possible December 2023							and the second s	and the state of t	
Still Open				QA Supervisor Date:		QA Asst. Manager Date:		Line Leader	Deneda	ent Head
Re-Issue IRF								Date:	Date:	- II I NOCU
					<u>t</u>			L		